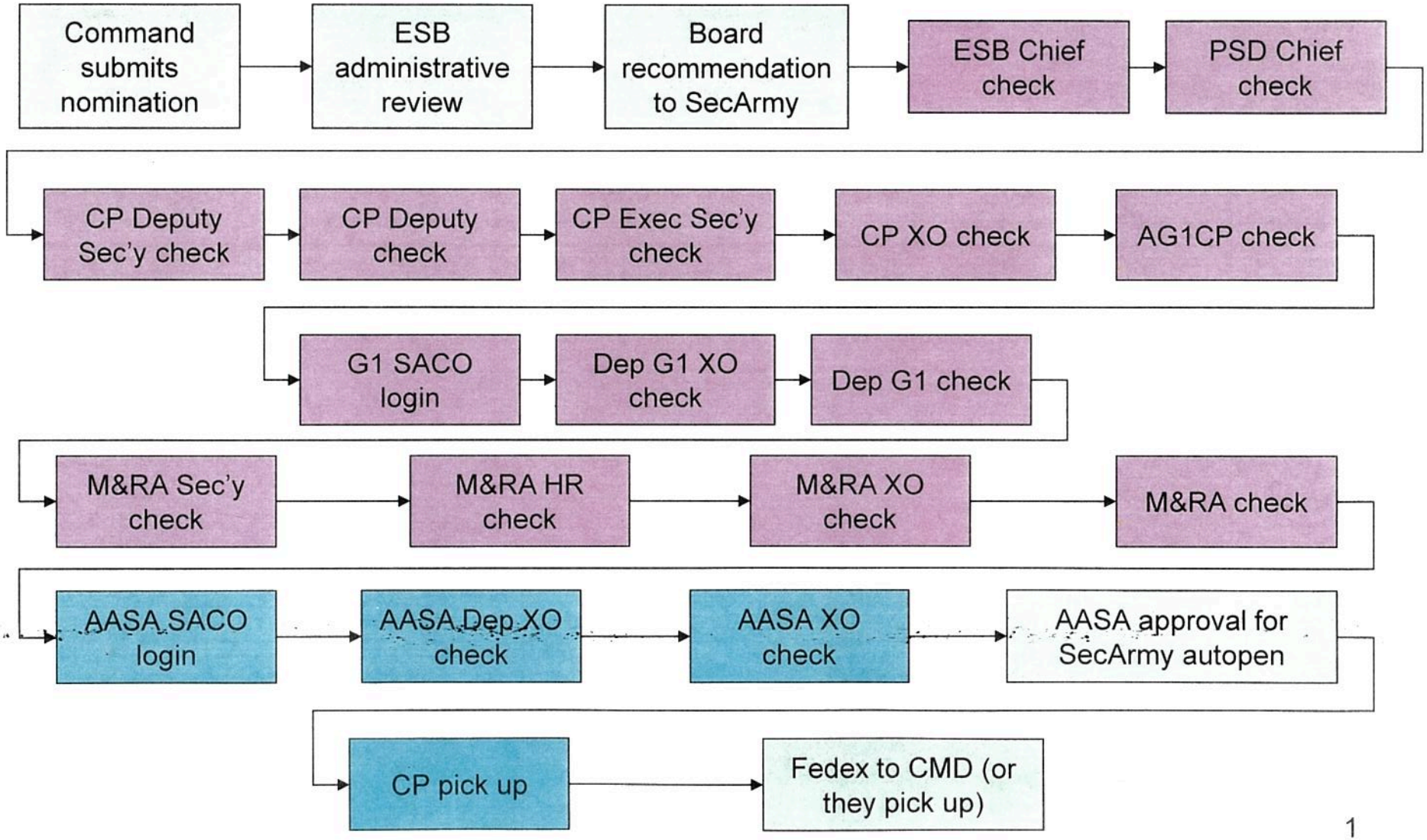Award Process